OPENCOMM 2

User Guide

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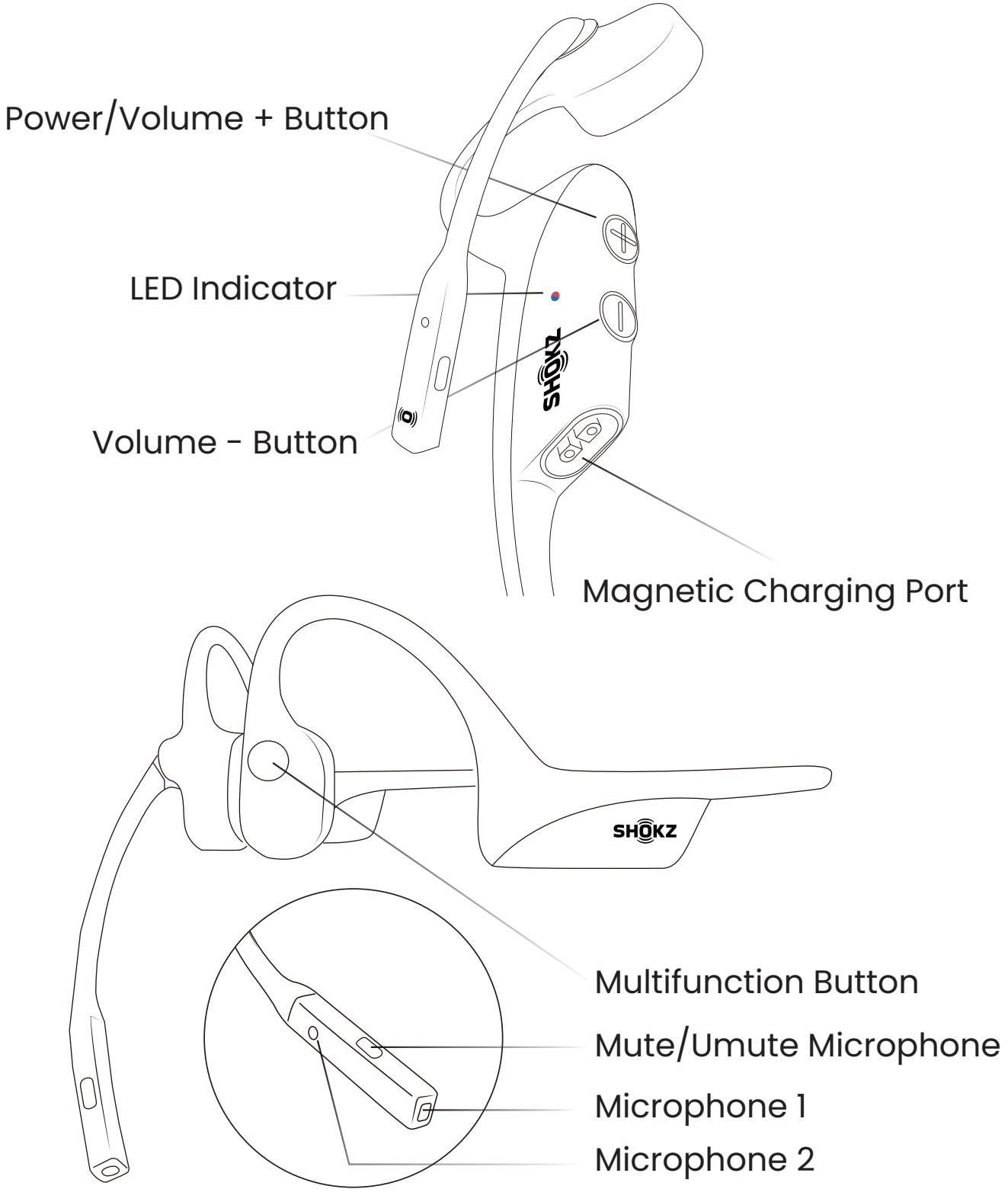
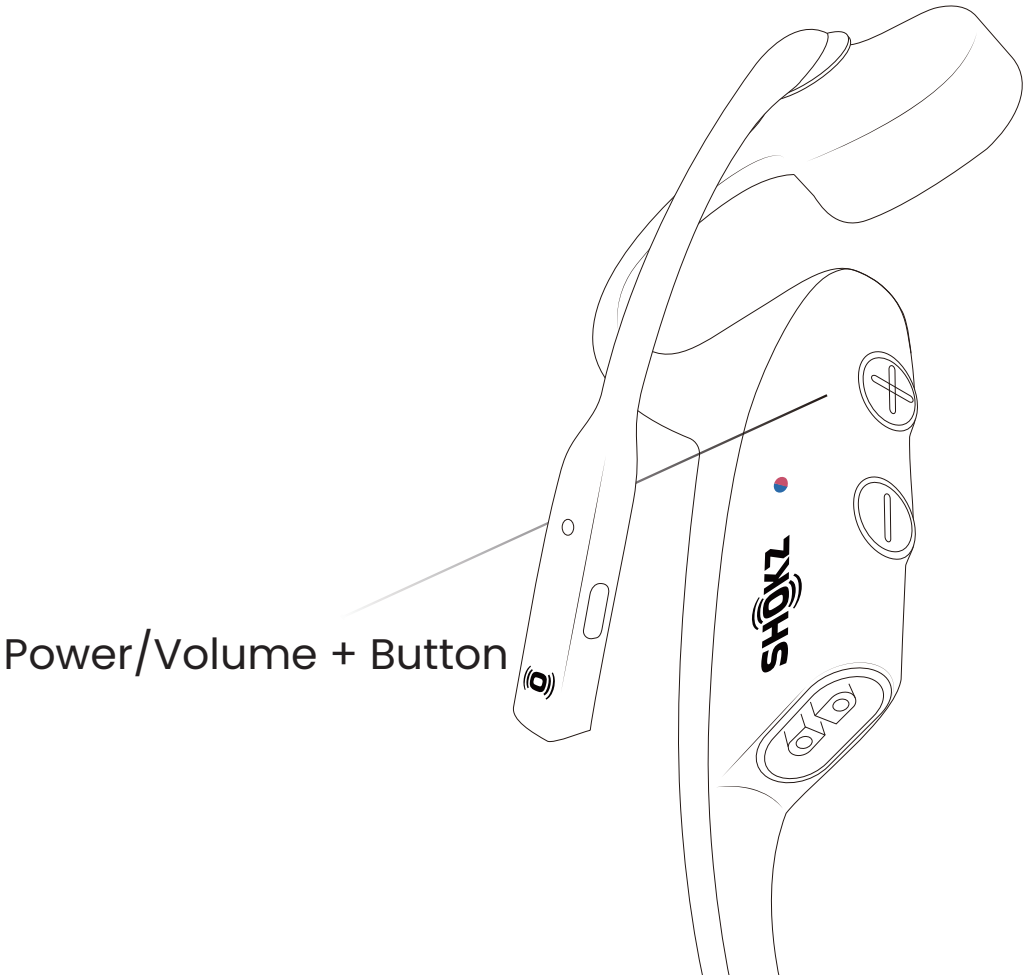
How It Works

Headset Controls



ON/OFF



Turn on the headset :

Press and hold the Power/Volume + Button until the LED Indicator flashes blue.

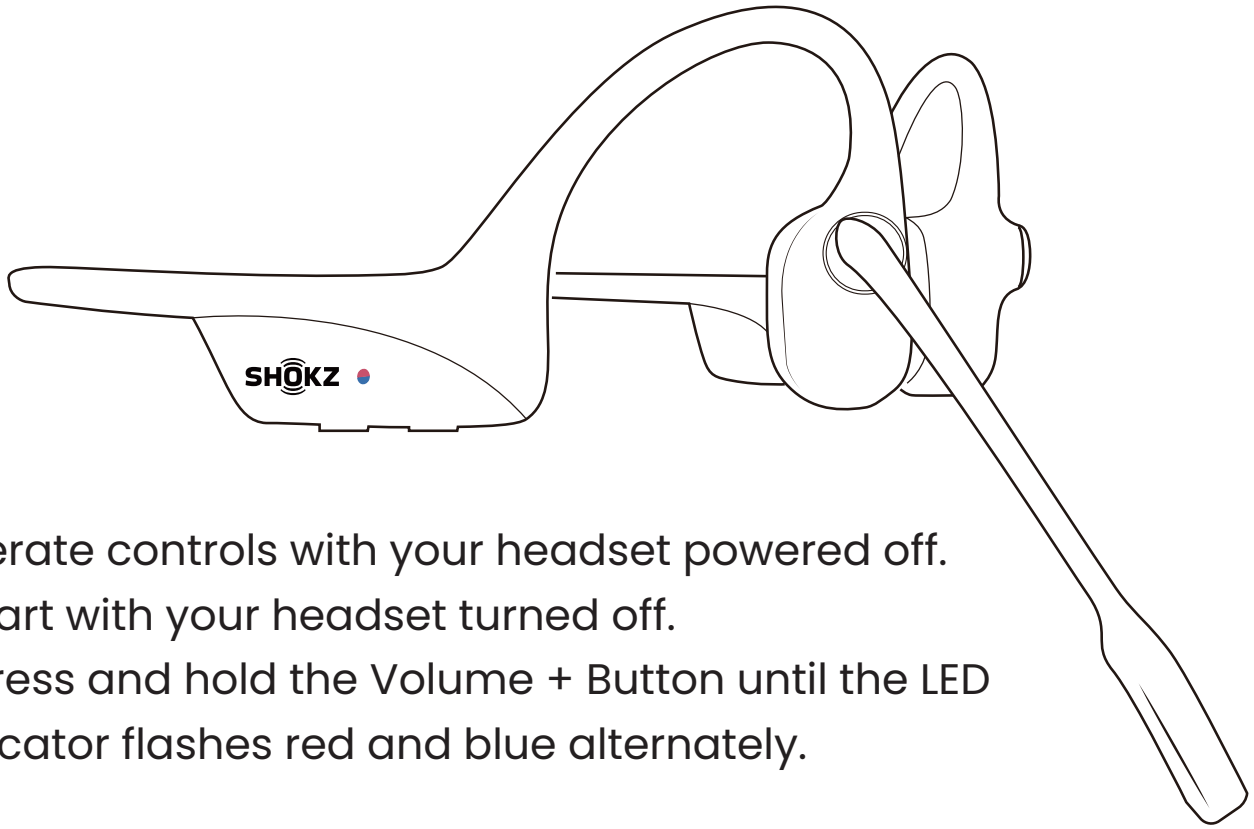
*Audrey will say, “Welcome to Shokz.”

Turn off the headset :

Press and hold the Power/Volume + Button until the LED Indicator flashes red.

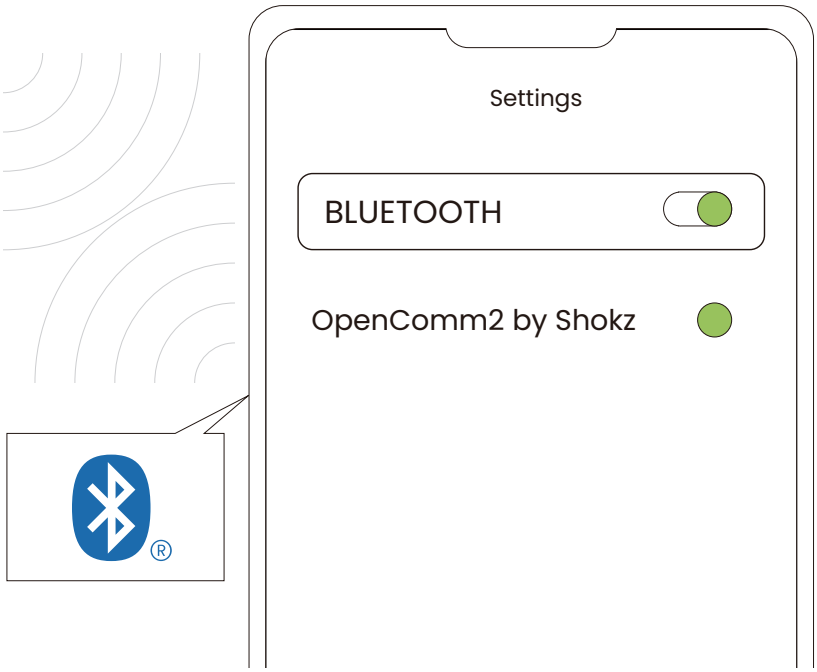
*Audrey will say, “power off.”

Pairing to Mobile Device



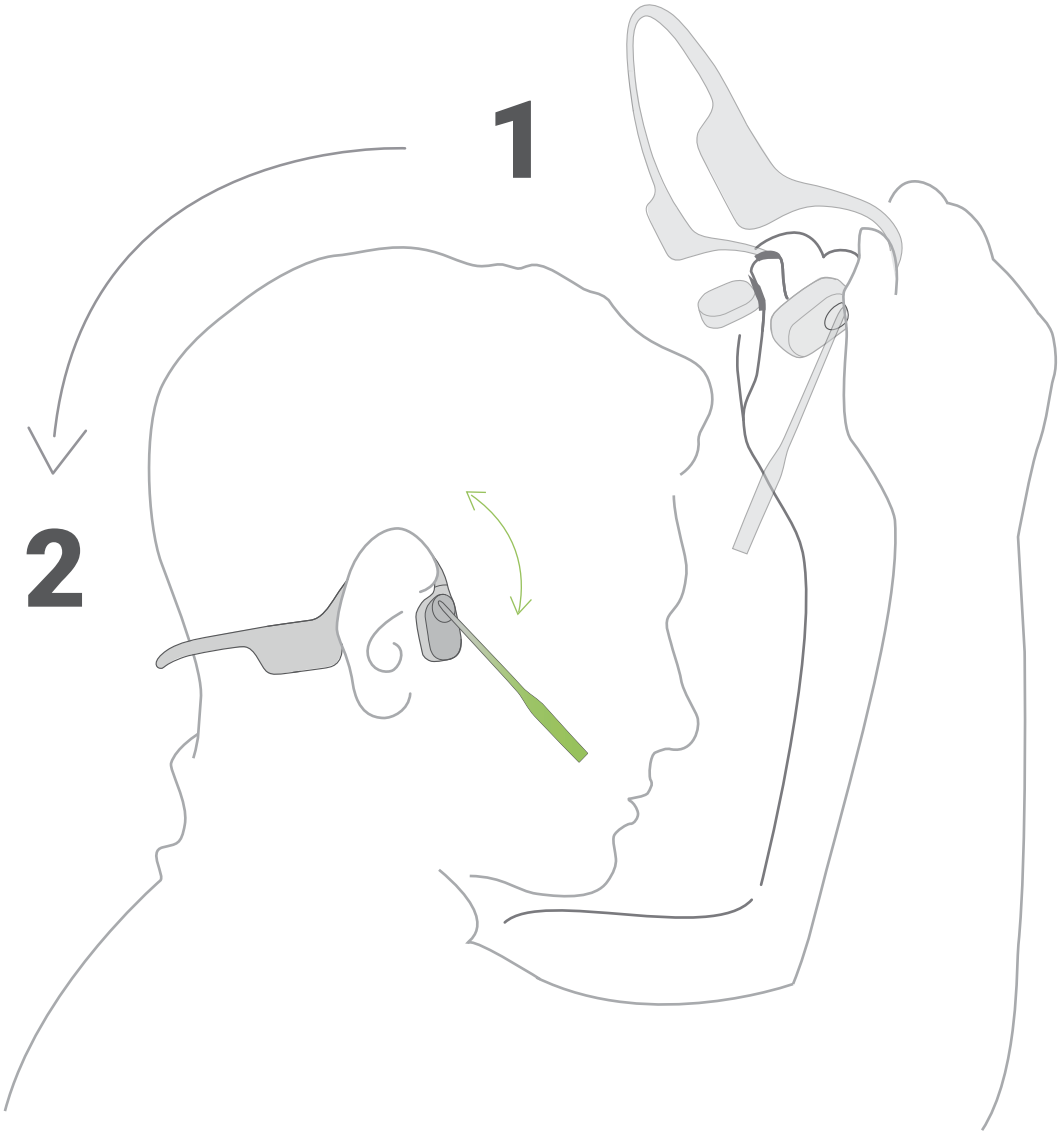
Operate controls with your headset powered off.

1. Start with your headset turned off.
2. Press and hold the Volume + Button until the LED Indicator flashes red and blue alternately.



3. Select "OpenComm2 by Shokz" on your device's Bluetooth settings. Audrey will say, "Connected".

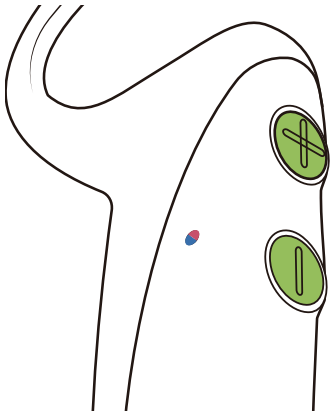
How to Wear



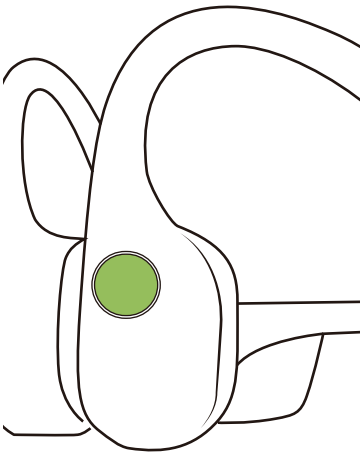
Slide the headset over your head, bring it to the back of your neck and position the ear-hooks on your ears.

*Position the noise-canceling microphone close to your mouth.
*Wearing your headset the wrong way could cause discomfort. Be sure you have the transducers resting in front of your ears.

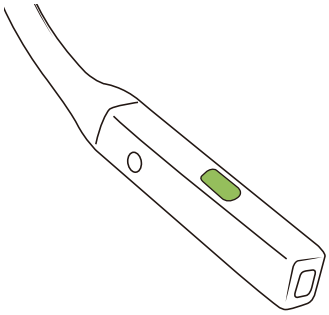
Music and Calls



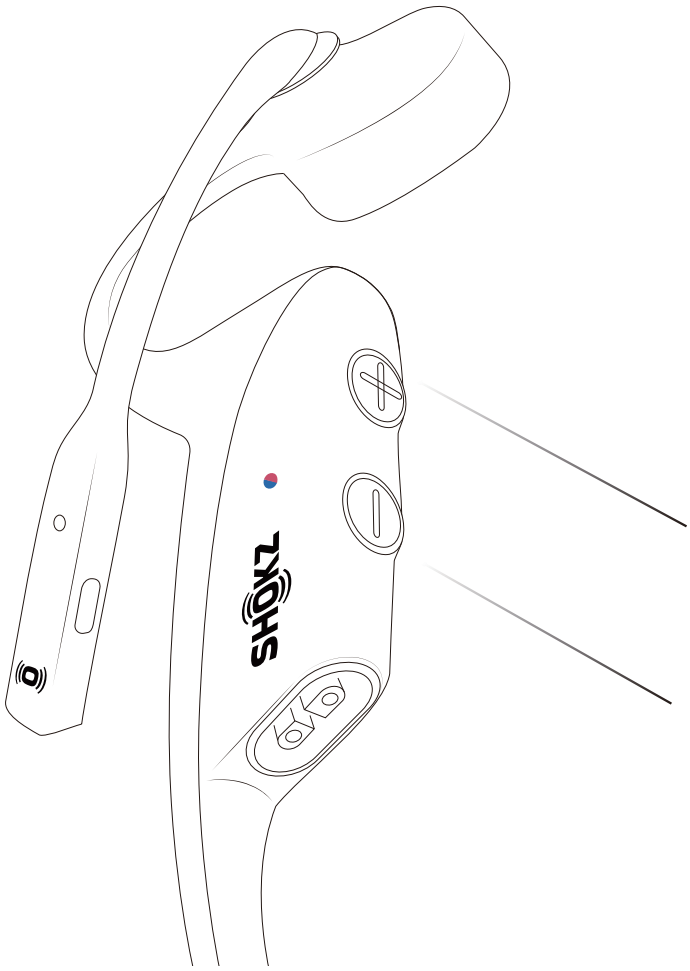
Adjust volume	While your audio is playing, adjust the headset volume by pressing either the “Volume +” or “Volume –” buttons. *A “beep” will sound when the volume is at its max. *Listening with your headset at a high volume may affect your hearing and the audio will be distorted.
Switching EQ Modes	Press and hold both buttons (Power/Volume + button and Volume - button)while music is playing until you hear a voice prompt.



Play/pause music	Click once
Next song	Double-click while music is playing
Previous song	Triple-click while music is playing
Switch language	Double-click while pairing
Answer call	Click once when a call comes in
End call	Click once during a call
Reject call	Press and hold for 2 seconds when a call comes in
Answer an incoming call and end the current call	Press and hold for 2 seconds when receiving a second call

	Answer an incoming call and place the current on hold	Click once when receiving a second call
	Switching between two calls	Click once
	Ending a call and switching to a call on hold	Press and hold for 2 seconds
	Activate voice assistant	Press and hold for 2 seconds when the device is on standby
	Mute microphone	Click once when on a call *Audrey will say, “mute on”.
	Unmute microphone	Click once when on a call *Audrey will say, “mute off”.

Check Battery Status



Operate controls while audio is not playing

Power/Volume + Button

Volume - Button

How to check battery status :

Click the “Volume +” or “Volume −” button while music is paused, Audrey will tell you what the battery status is:

* "Battery high/Battery medium/Battery low/Charge me"

Extra Features

EQ Modes

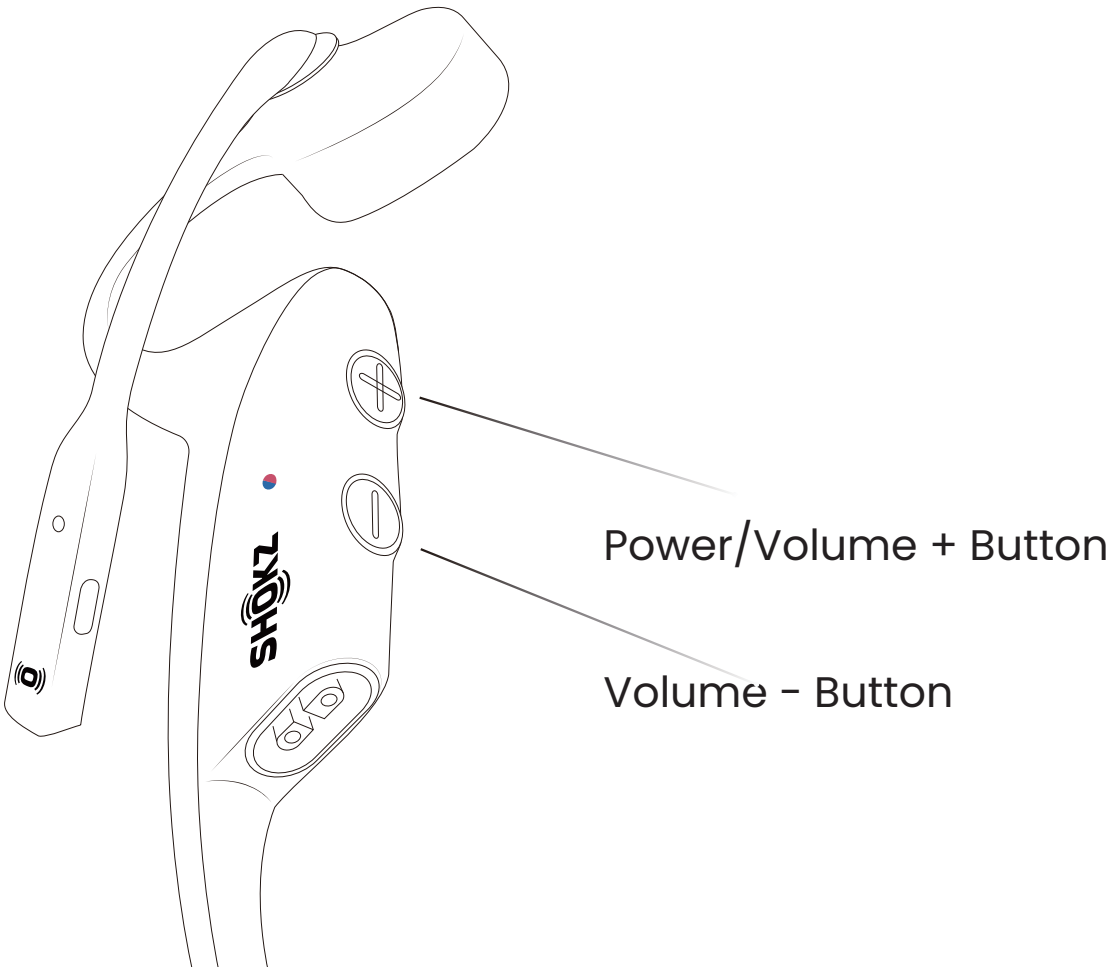
Standard Mode

Balanced frequency for listening to music

Vocal Booster Mode

Enhanced intermediate frequencies
for audiobooks, podcasts, etc.

Switching EQ Modes

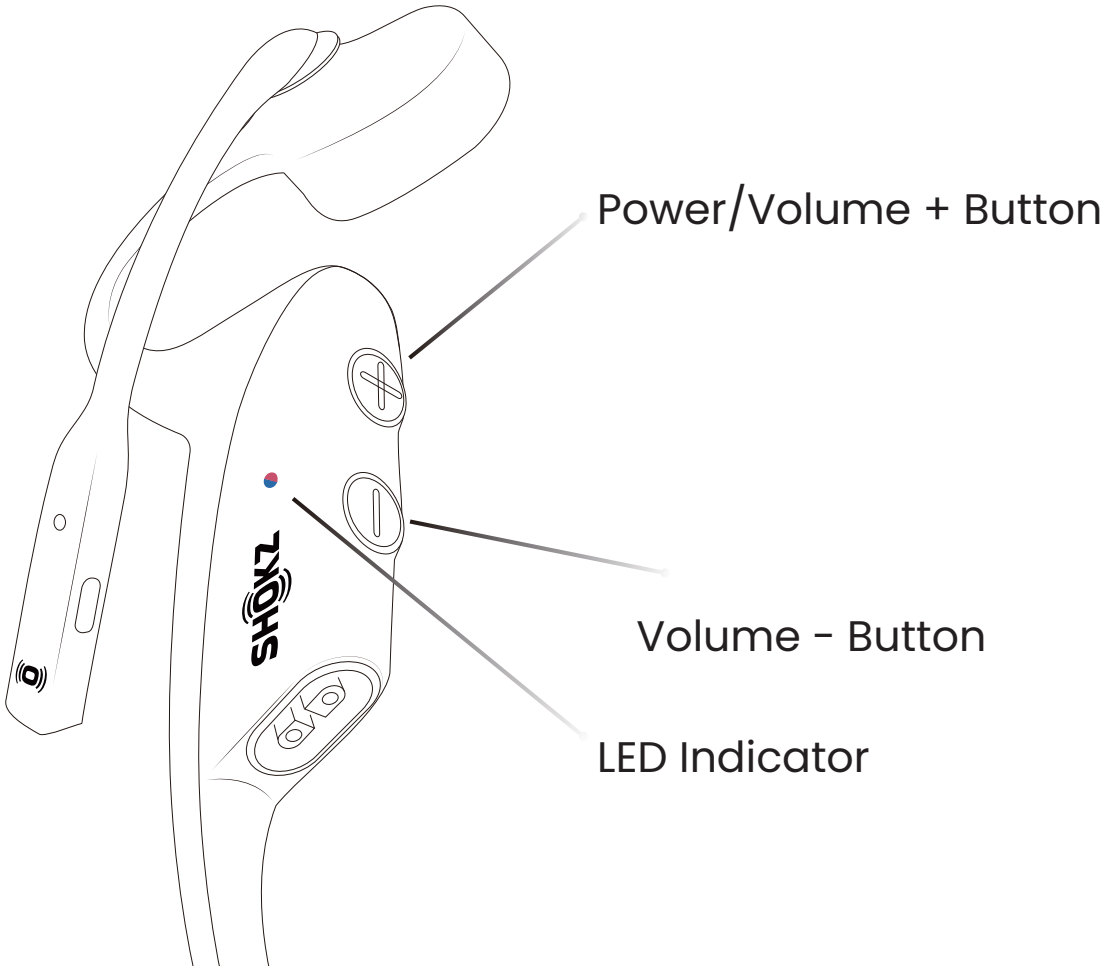


How to switch EQ mode :

Press and hold both buttons (Power/Volume + Button and Volume - Button) while music is playing until you hear a beep.

*Audrey will say, “Standard Mode/Vocal Booster Mode.”

Turn Multipoint Pairing On



1. Start with your headset powered off.

2. Press and hold Volume + until Audrey will say “pairing” and the LED indicator flashes red and blue alternately.

3. Press and hold the multifunction button and Volume + button until Audrey will say "multipoint enabled."

4.Open first device's Bluetooth® menu and select "OpenComm2 by Shokz."Audrey will say "connected".

5.Turn your headset off.

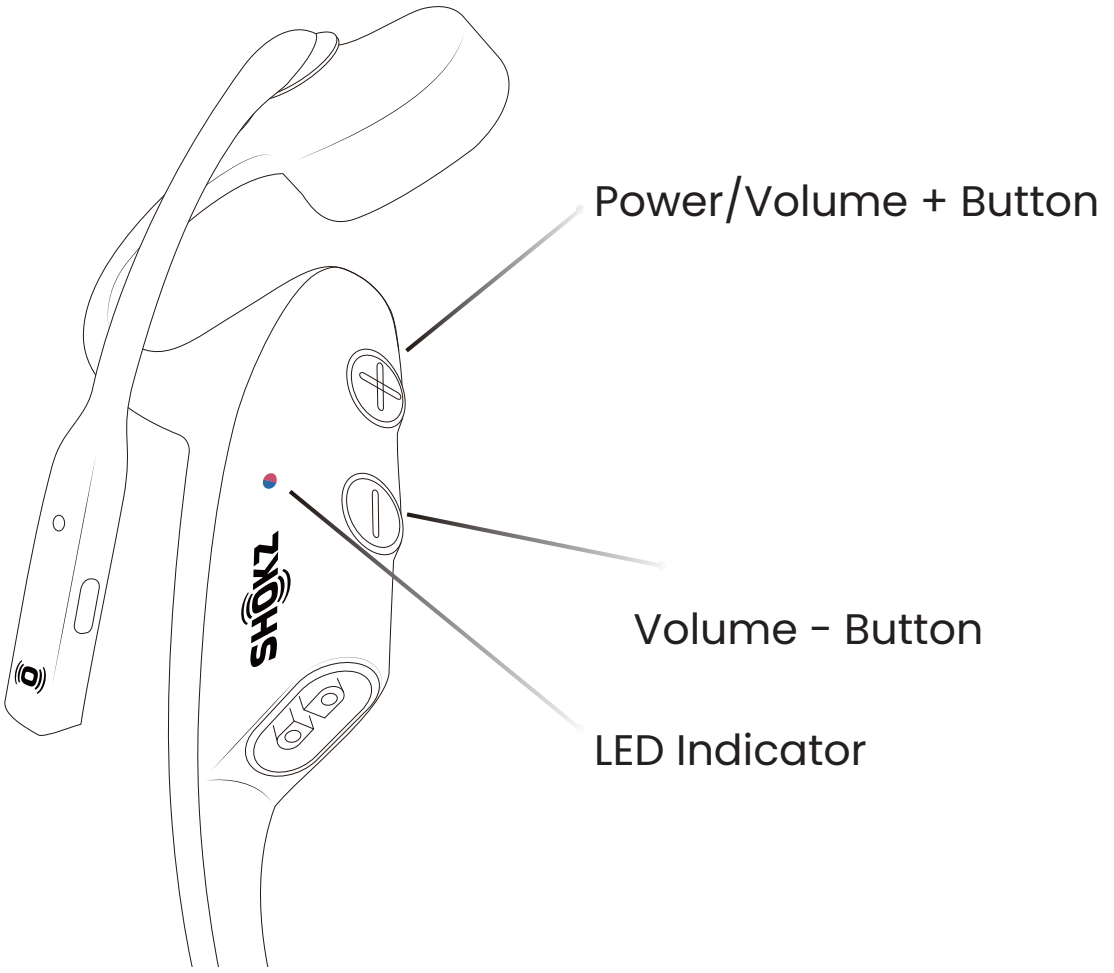
6.Re-enter pairing mode by pressing and holding Volume + until Audrey says “pairing”and the LED indicator flashes red and blue alternately.

7.Open second device's Bluetooth® menu and select "OpenComm2 by Shokz."Audrey will say "connected."

8.Turn your headset off.

9.Turn your headset on. Your headset is now connected to both devices.

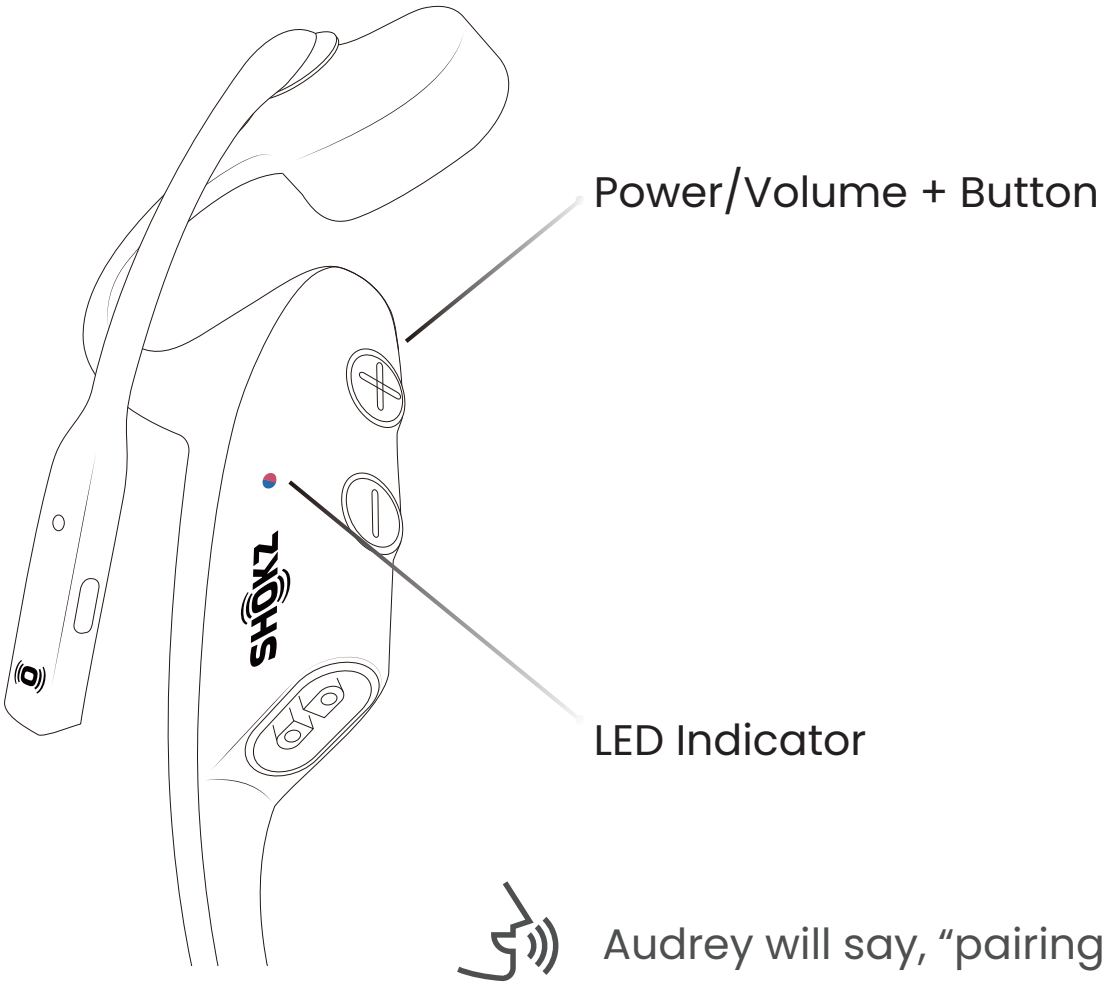
Turn Multipoint Pairing Off



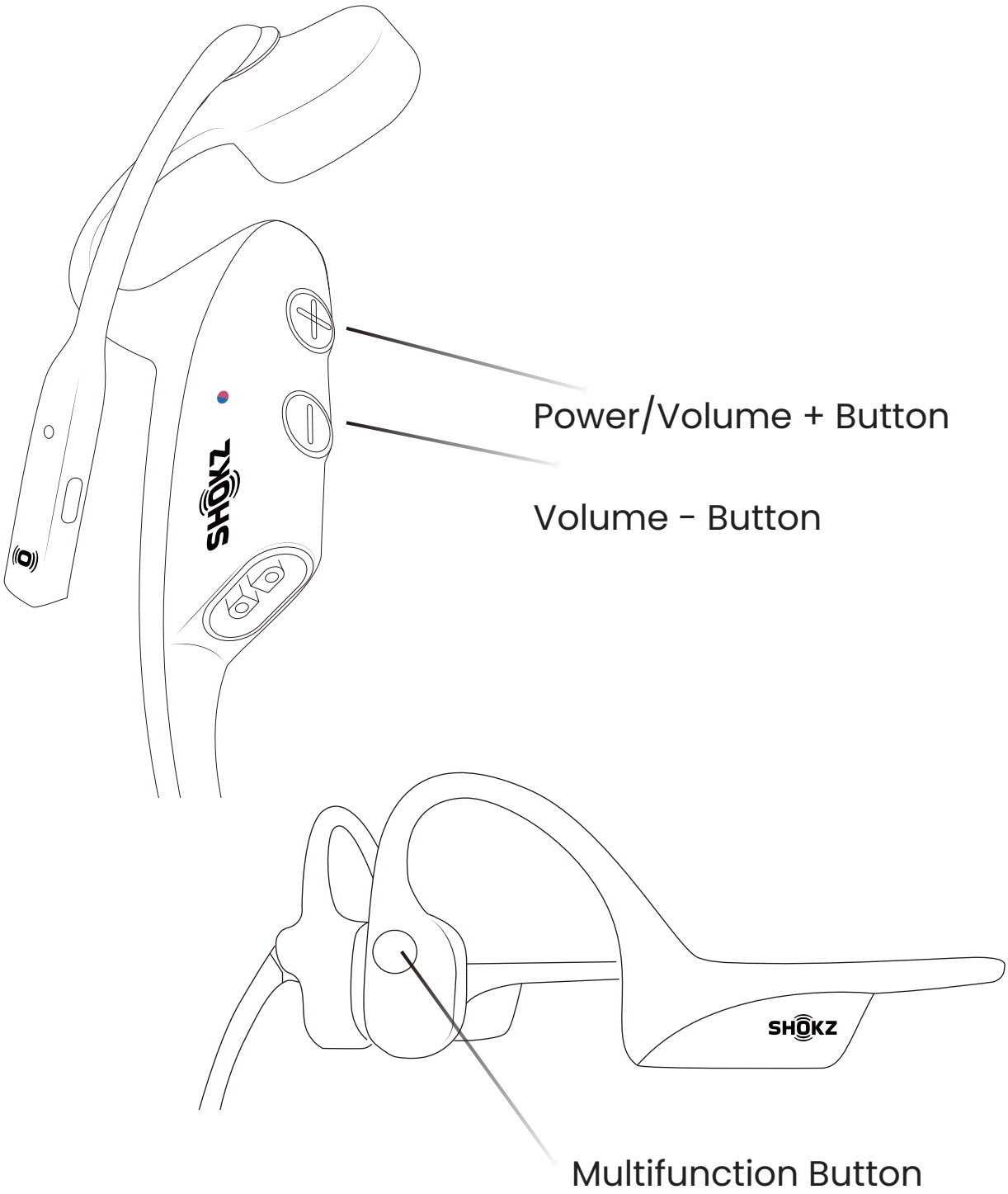
1. Start with your headset powered off.
2. Press and hold Volume + until Audrey will say “pairing” and the LED indicator flashes red and blue alternately.
3. Press and hold the multifunction button and Volume + button until Audrey will say "multipoint disabled."

Restore Factory Settings

OFF Operate controls with headset powered off



1. Start with your headset powered off.
2. Press and hold the “Volume +” button until Audrey says “Pairing”. The LED indicator will flash red and blue.



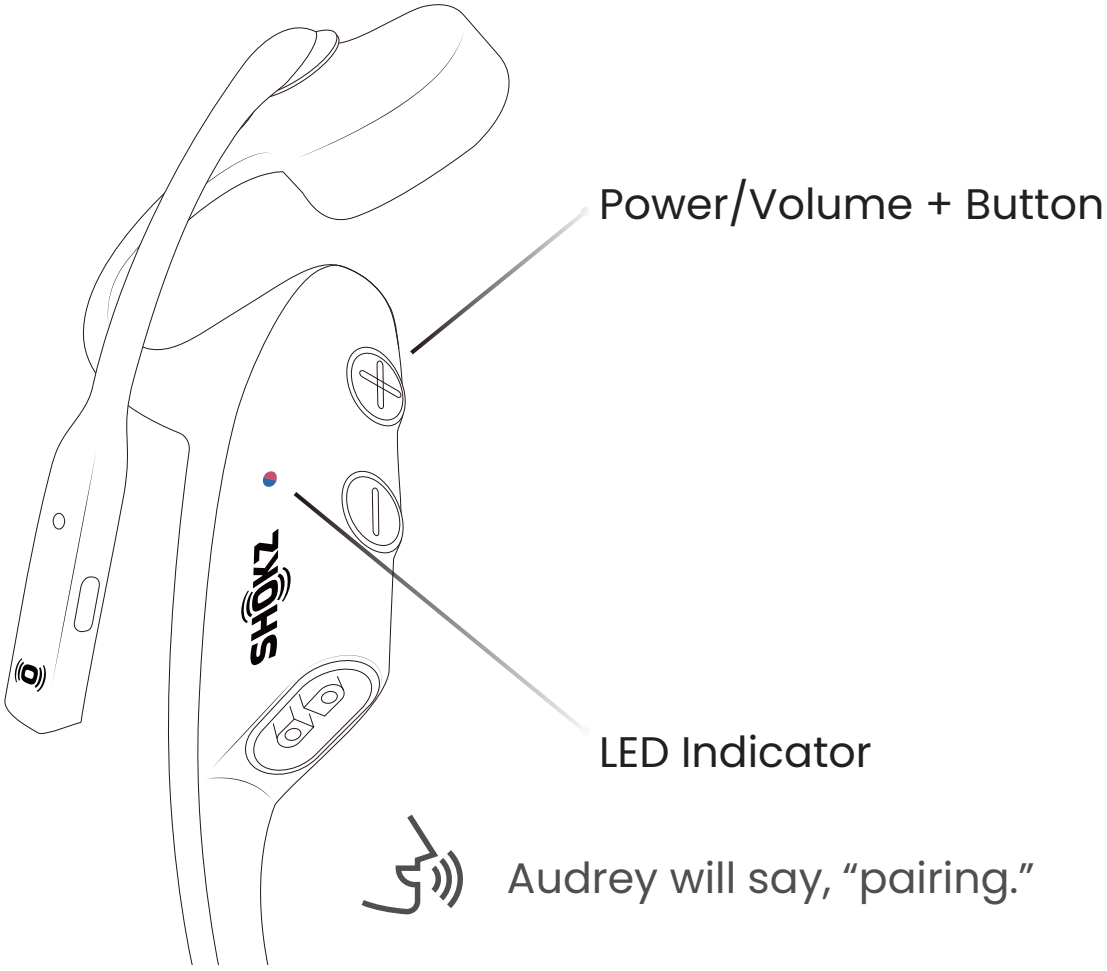
3. Press and hold the multifunction button, Volume - button, and Volume + button until you hear two beeps and feel the vibration.

4. Turn your headset off. The headset is now reset and can be re-paired to your device.

Changing Languages

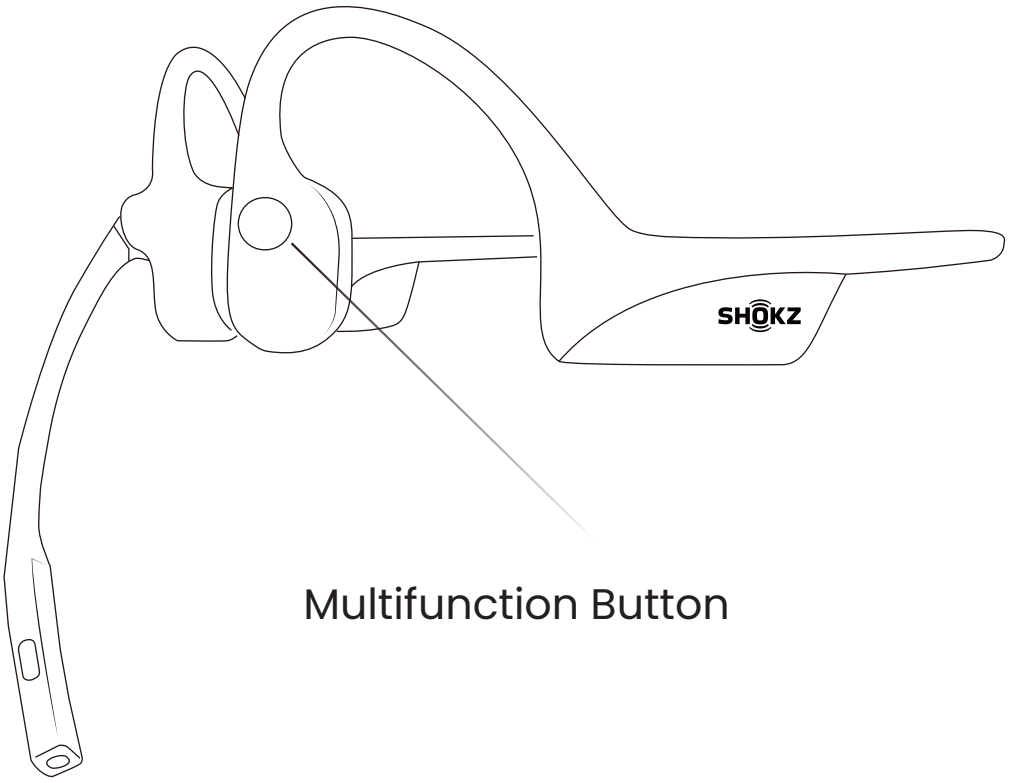
Your headset has four built-in languages:
Chinese, English, Japanese and Korean.

OFF Follow the instruction when your headset is powered off.



1. Start with your headset powered off.

2. Press and hold Volume + until Audrey says “pairing” and the LED indicator flashes red and blue alternately.

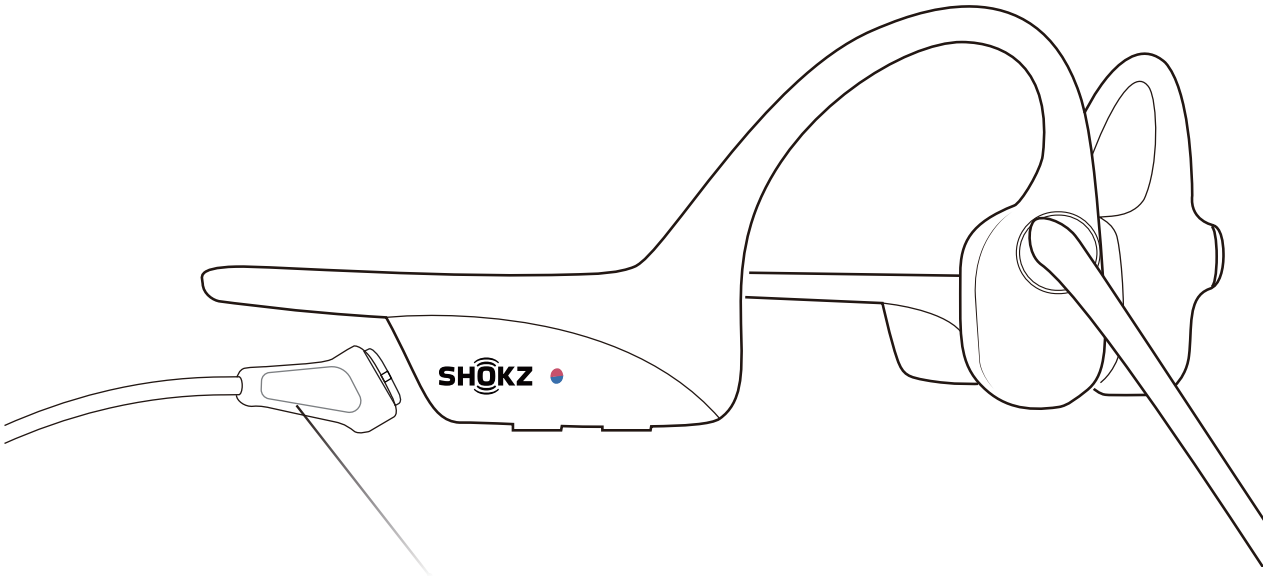


3. Double-press the multifunction button. Languages have been switched when you hear the corresponding language.

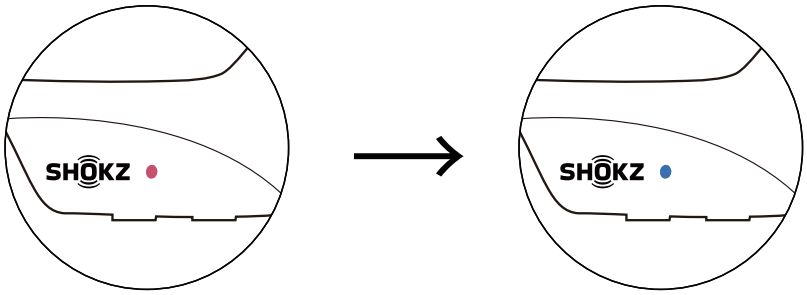
Care and Maintenance

Charging Tips

OFF The headset will automatically shut down when charging



Magnetic Charging Cable

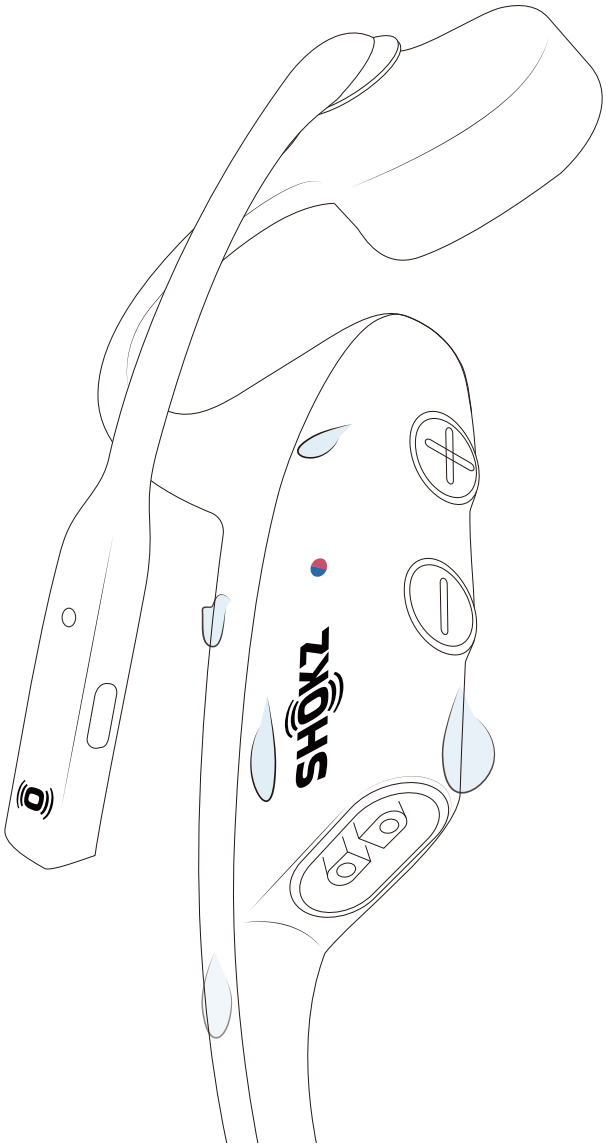


Charging Charging Completed

When the headset is at low battery, there will be a “charge me” prompt and the red light will flash intermittently. Use the corresponding magnetic charging cable for charging.

The LED indicator will turn red during the charging process and the headset will automatically turn off. The LED indicator will turn from red to blue when charging is complete.

Moisture Detection Alert



How it Works:

These headset can detect liquid such as water, sweat, or rain. If the headset is plugged into the charger while wet, the LED indicator will flash red and blue. The headset will then emit a beep. If this happens, remove the charging cable, dry them completely, then proceed with charging.

Warranty

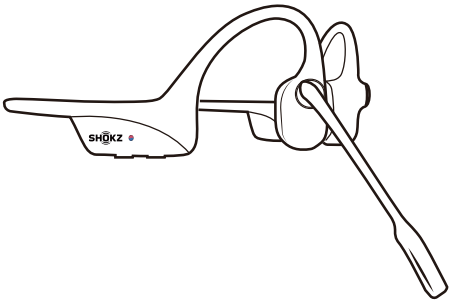
Your headset is covered by a warranty. Visit our website at https://shokz.com/pages/warranty-landing for details of the limited warranty. *Failure to register will not affect your limited warranty rights.

Troubleshooting

If you experience any issues or problems, please visit https://shokz.com/pages/faq for more support

What's in the Box

OpenComm2 Box



OpenComm2 Headset

OpenComm2 Package

Magnetic Charging Cable

OpenComm2 User Guide

OpenComm2 Headset Legal Statement

If any part of your product is damaged or missing, do not use it. Contact authorized Shokz dealer or Shokz customer service.

*Please note that the packaging envelope may vary depending on the sales region.

Regulatory and Legal Information

OpenComm2

· Store the headset in a cool, dry place. The working temperature should be 0~45°C(32~113°F). Working in a cold/hot environment, a highly humid area, or an extremely low air pressure may reduce the battery life.
· Keep the product away from heat sources, direct sunlight, combustible gas or other liquids.
· Keeping the charging port dry before connecting to the charger will reduce the risk of damage.
· This headset is water-resistant, but is not waterproof. Please do not submerse the headset in water.
· Clean the headset with a soft dry cloth.
· Do not charge right after exercising, in case there's sweat inside the charging port, which could lead to circuit burning while charging.
· After storage for a long period, please charge the headset before using again.

Note

Design and specification are subject to change without notice. For the most up-to-date product information, please visit https://shokz.com.

Warning

To avoid the risk of explosion, fire, or leakage from toxic chemicals, please do not disassemble the product or replace, warp, or damage the battery.
Although rare, some users may experience skin allergies or skin sensitivity when coming into long-term contact with the product’s outer materials.
To avoid the risk of an allergic reaction, please do not wear the

product if you are experiencing skin injuries or irritations on or around the neck, ears, and/or head.
If you experience any redness of the skin, swelling, or itchiness while wearing the product, discontinue use of the product immediately and consult a physician.
Only charge with the magnetic charging cable approved by the manufacturer. Other charging cables may not meet applicable safety standards, and charging with such cables could pose a risk of injury to the users or damage to the device.
Use this product only with an agency-approved power supply that meets local regulatory requirements
(e.g., UL, CSA, VDE, CCC).

FCC Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the

following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
Responsible party (contact for FCC matters only):
AfterShokz LLC.
3200 Gracie Kiltz Lane, Suite 300 Austin, TX 78758, United States
www.shokz.com

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s): Operation is subject to the following Two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.
IC SAR statement
This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
Cet équipement est conforme aux limites d'exposition aux rayonnements de l'ised pour les environnements non contrôlés.L'utilisateur final doit se conformer à des instructions d'exploitation spécifiques afin de respecter la conformité à l'exposition aux radiofréquences.Cet émetteur ne doit pas être au même endroit ni fonctionner avec une autre antenne ou un

autre émetteur. L'équipement portatif doit être conçu de manière à satisfaire aux exigences d'exposition aux ondes radio spécifiées dans l'ised.Ces exigences fixent une limite moyenne de SAR de 1,6 W / kg pour un gramme de tissu.La valeur SAR la plus élevée rapportée conformément à la présente norme, lorsqu'elle est portée correctement sur la tête pendant la certification du produit.
The portable device is designed to meet the requirements for exposure to radio waves established by the ISED. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the head.

CE Declaration of Conformity

Shokz Holding Limited hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU Directive requirements. The complete declaration of conformity can be found at: https://shokz.com/pages/policies. Shokz's EU representative is AfterShokz Euro B.V., Schipholweg 103,2316XC Leiden, The Netherlands.Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.

Frequency Range	Max. Transmit Power
2400-2483.5MHz	8dBm(EIRP)

UK Declaration of Conformity

Shokz Holding Limited hereby declares that this product is in compliance with the essential requirements and all other applicable United Kingdom's regulations. The complete declaration of conformity can be found at: https://shokz.com/pages/policies. Shokz's authorised representative in the UK is Pinpoint Consumer Electronics Ltd.,

Unit 35, Meridian House, Road One, Winsford Industrial Estate, Winsford, Cheshire CW7 3QG.

WEEE Declaration of Conformity

This WEEE logo means that this product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

SHOKZ